



# Voicemail Configuration

General information	
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Stand	FINAL

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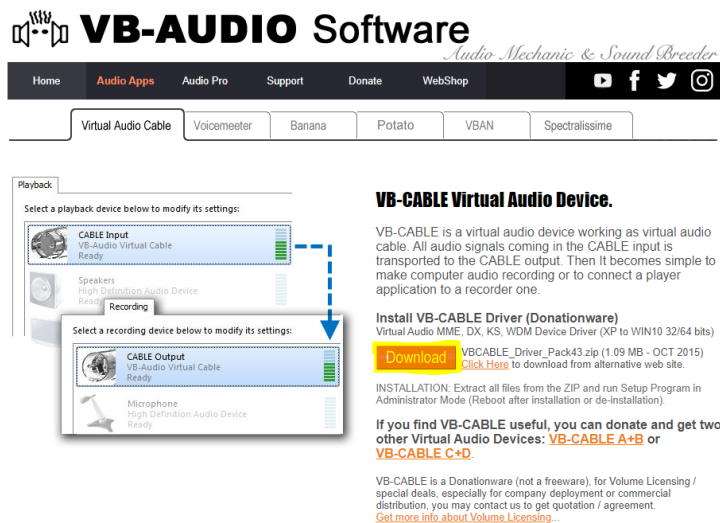
# 1 Install software

## 1.1 General

The document describes a way to “convert” existing voicemail files from other PBX system to use them with your personal Teams Voicemail instead of having to do manually redo them.

## 1.2 Download Software

Download software under the following link: <https://www.vb-audio.com/Cable/>



The screenshot shows the VB-AUDIO Software website. The navigation bar includes links for Home, Audio Apps, Audio Pro, Support, Donate, and WebShop. Below the navigation bar, there are tabs for different software products: Virtual Audio Cable, Voicemeeter, Banana, Potato, VBAN, and Spectralisime. The main content area is divided into two sections. On the left, there are two windows showing the Windows audio control panel settings. The top window is for 'Playback' and shows 'CABLE Input' selected as the default device. The bottom window is for 'Recording' and shows 'CABLE Output' selected as the default device. On the right, there is a section titled 'VB-CABLE Virtual Audio Device.' which describes the software and provides a 'Download' button. Below the download button, there are instructions for installation and a note about donationware.

**VB-CABLE Virtual Audio Device.**

VB-CABLE is a virtual audio device working as virtual audio cable. All audio signals coming in the CABLE input is transported to the CABLE output. Then It becomes simple to make computer audio recording or to connect a player application to a recorder one.

**Install VB-CABLE Driver (Donationware)**  
Virtual Audio MME, DX, KS, WDM Device Driver (XP to WIN10 32/64 bits)

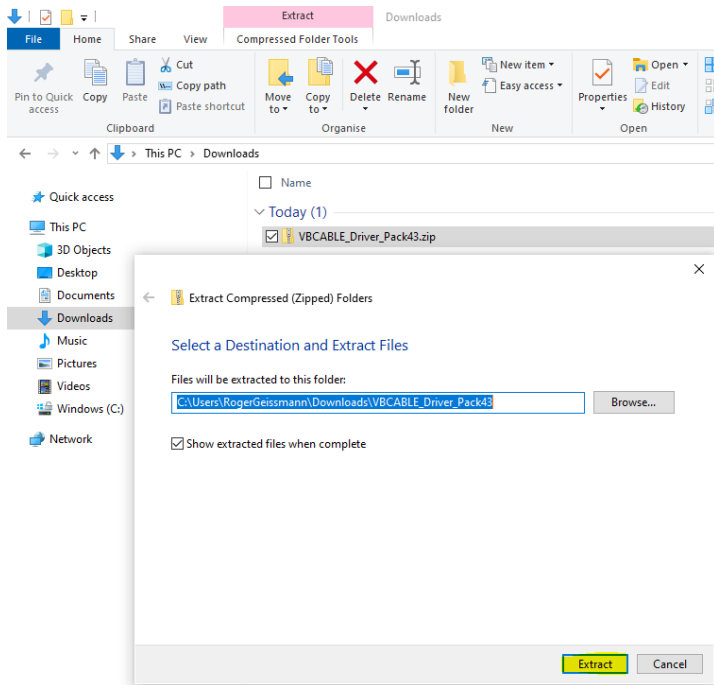
**Download** VBCABLE\_Driver\_Pack43.zip (1.09 MB - OCT 2015)  
[Click Here](#) to download from alternative web site.

INSTALLATION: Extract all files from the ZIP and run Setup Program in Administrator Mode (Reboot after installation or de-installation).

If you find VB-CABLE useful, you can donate and get two other Virtual-Audio Devices: [VB-CABLE A+B](#) or [VB-CABLE C+D](#).

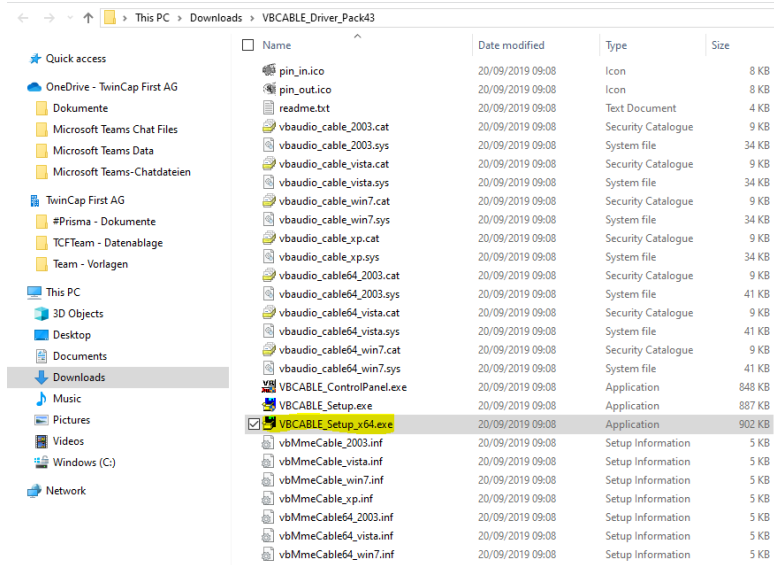
VB-CABLE is a Donationware (not a freeware), for Volume Licensing / special deals, especially for company deployment or commercial distribution, you may contact us to get quotation / agreement.  
[Get more info about Volume Licensing...](#)

Press the “Download” button. Then click on the .zip file with the right mouse button under downloads and click on “Extract All...”. Extract all files to a location on your device.



### 1.3 Install VB Virtual Audio Cable

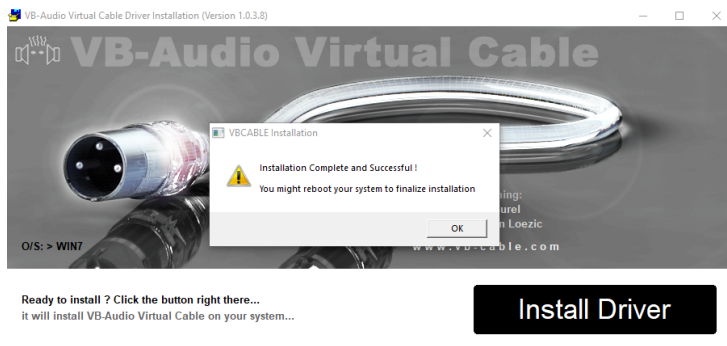
Switch to the location where you extracted the ZIP file and right-click on "VBCABLE\_Setup\_x64.exe" and select "Run as Administrator".



Please click on "Install Driver".

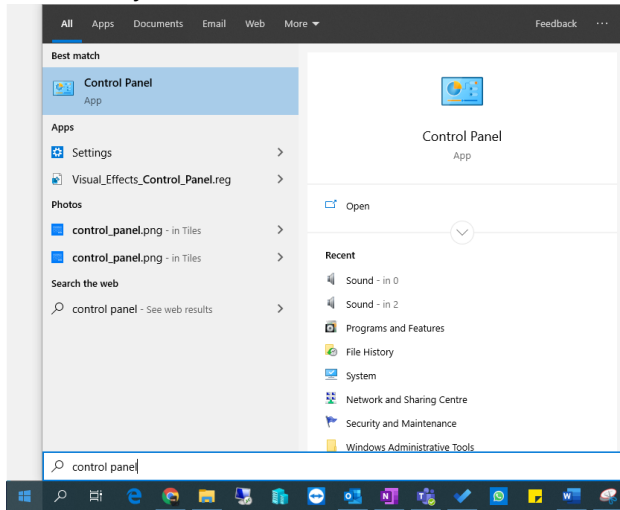


After the successful installation the PC must be restarted.

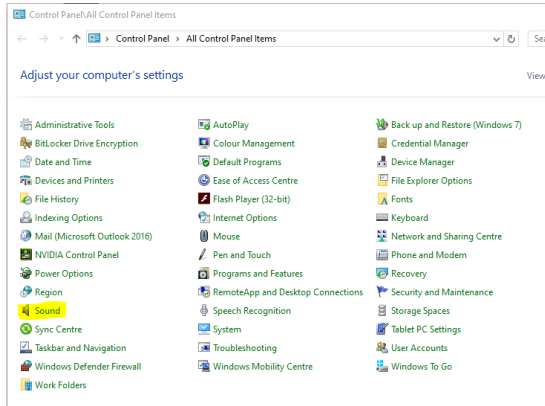


## 2 Configuration of the software

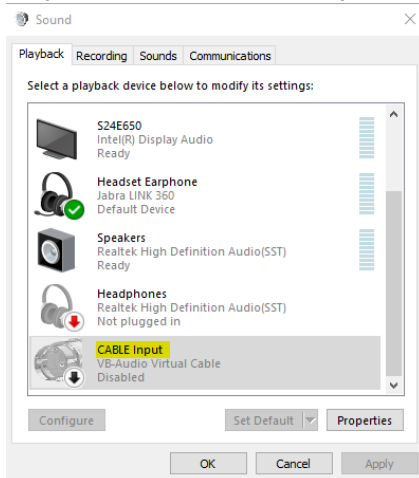
Switch to your „Control Panel“



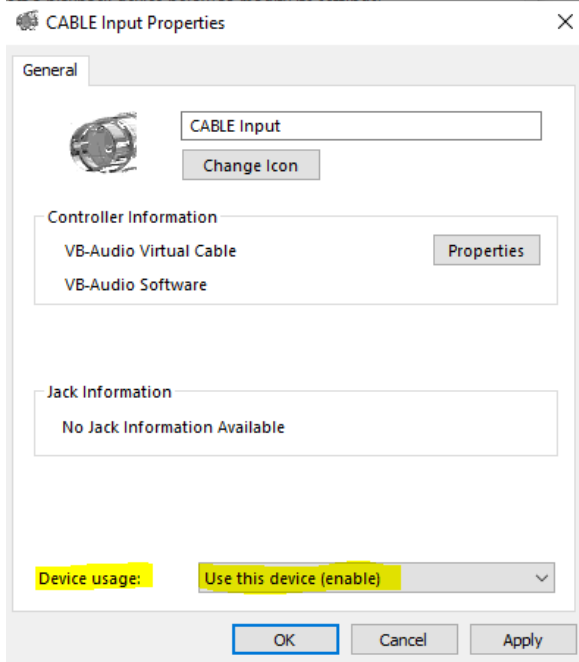
and select "Sound". (double click)



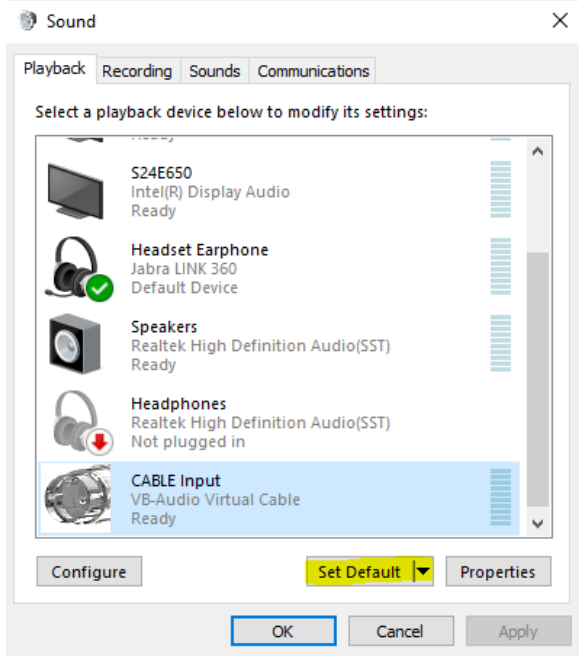
Note down (take a picture with mobile or a screenshot) your current „default device“ to play/record Audio before you change the settings. Once that is done, double click “CABLE Input”



under Device usage: Select "Use this device" and click "Ok".

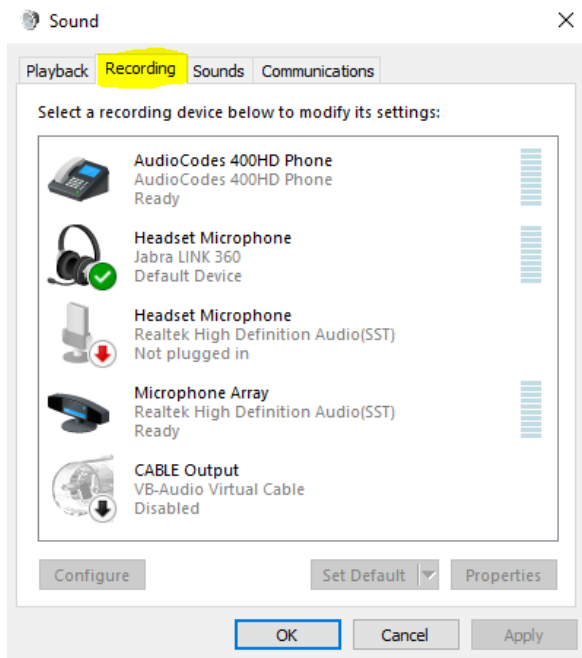


Select CABLE Input and select "Set Default".





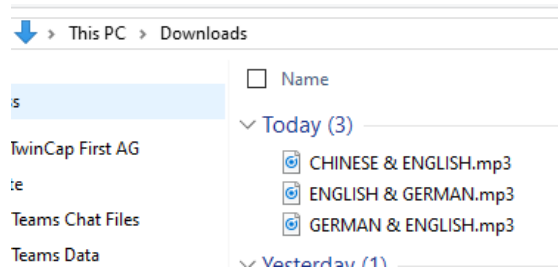
That was the config for the playback device. Now we must do the same config for the recording device. Repeat the steps above for the recording device.



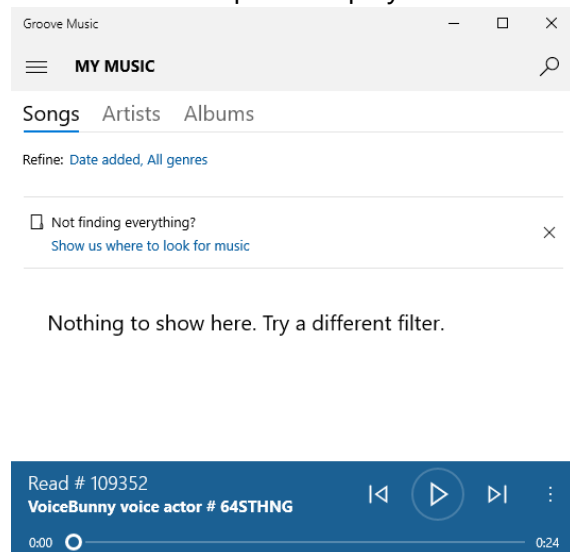
### 3 Record message to voicemail

Download the audio file to your desktop and change the audio file into VLC (VLC media player).

Select the desired voicemail greeting. (double-click)

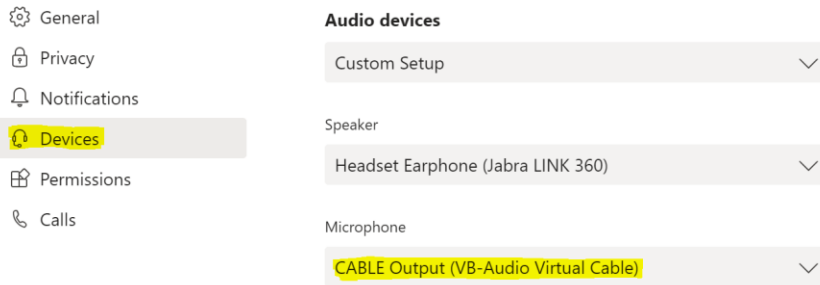


The desired file opens for playback.

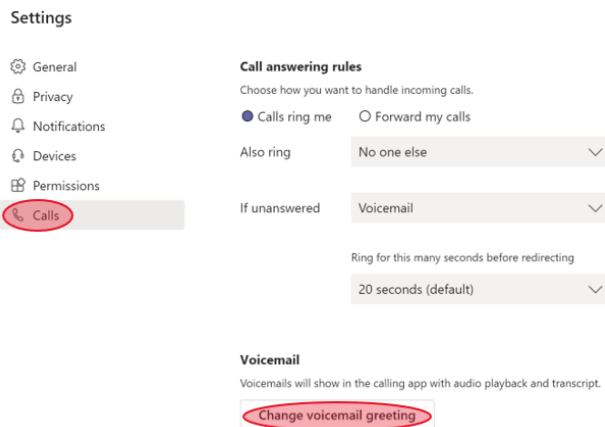


Now switch to **MS Teams** and login with the user that you want to configure the Voicemail for. Click on the profile (Avatar) in the upper right corner and click on "Settings". Then make the following settings under Devices

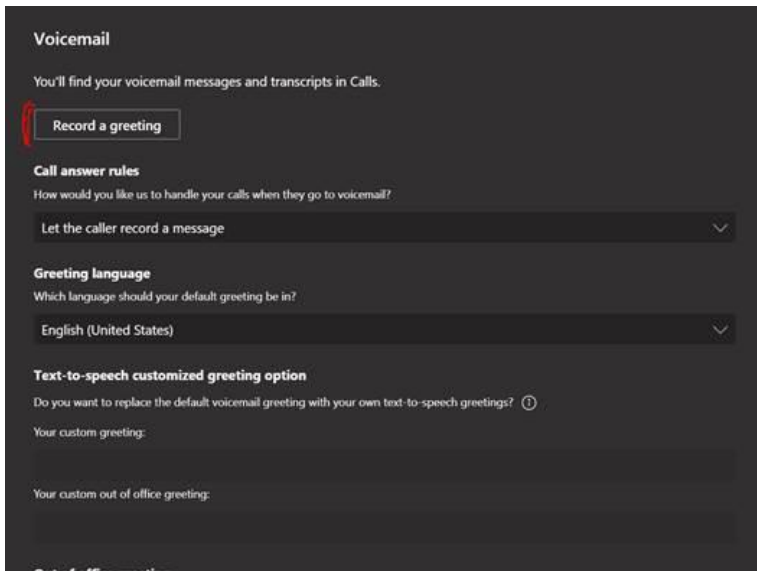
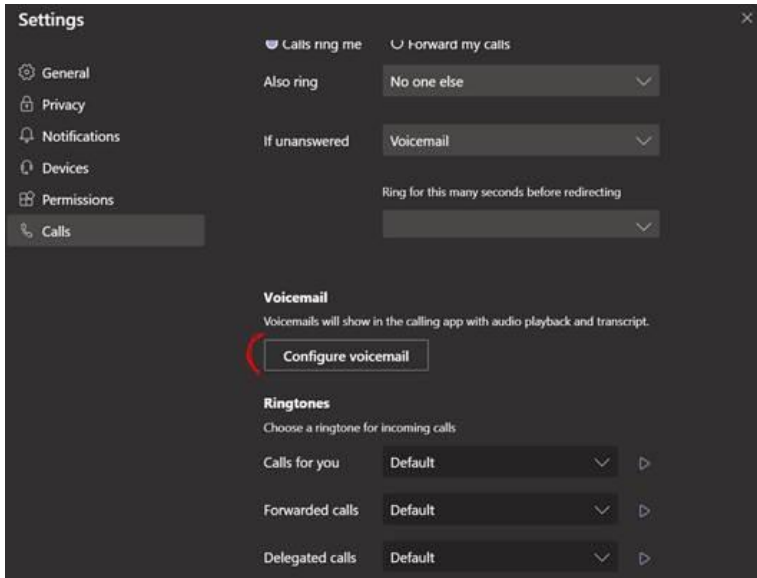
## Settings



Click on the profile (avatar) in the upper right corner and click on "Settings".



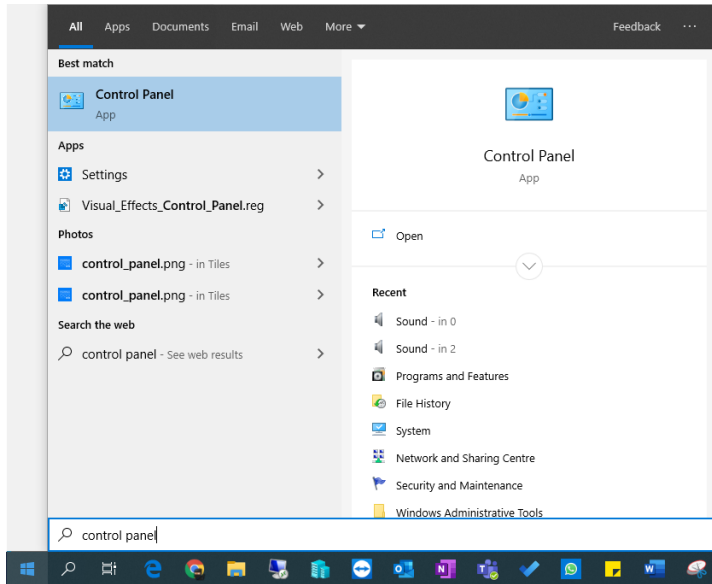
Configure Voicemail + Record a greeting + once clicked on record greetings you must follow the audio instruction. Choose to record your greeting.  
Then the voice will tell you to start after the tone : you should be ready to hit the 'play' of the greeting (prepared before as stated in the manual) once the tone is heard.  
At the end of the file you hit the # key to end the recording  
Attention : you won't hear anything during the recording and this is normal as the sound is routed thru the Virtual Cable, it is then important to check the audio player and hit the '#' key on teams as soon as you see the file ended the playing.



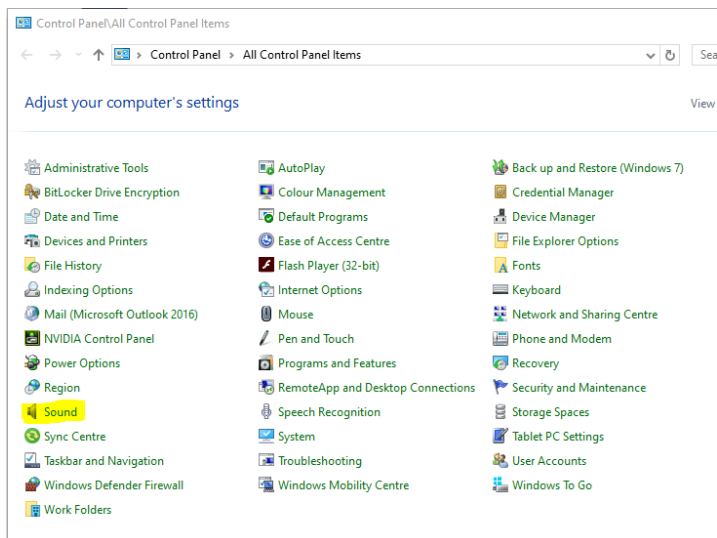
**Important – now we must switch back your Audio playback/recording settings, see instructions below.**

## 4 Reset settings to standard again

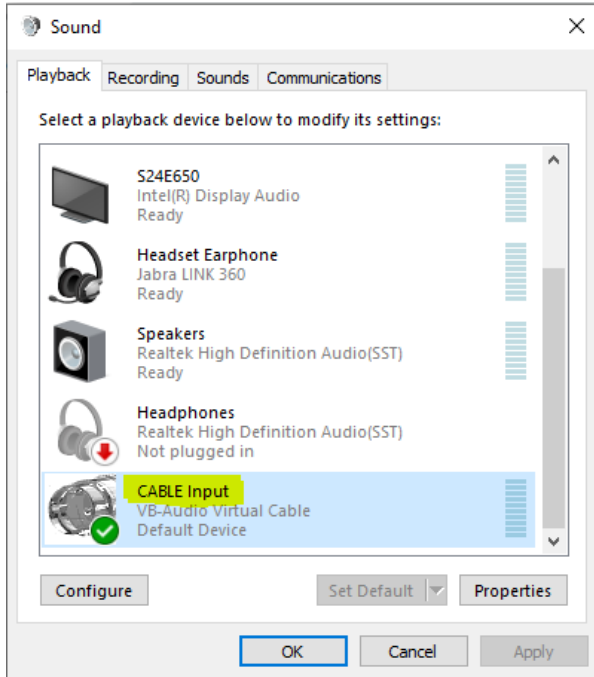
Switch to Control Panel



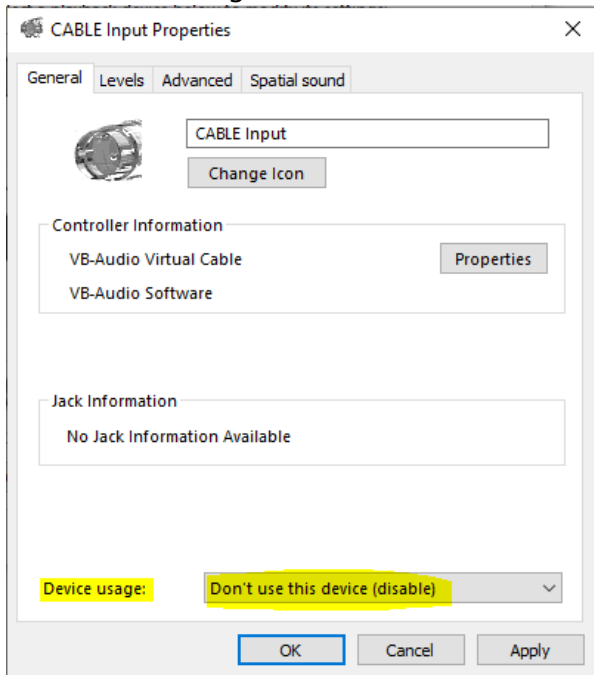
and select "Sound". (double click)



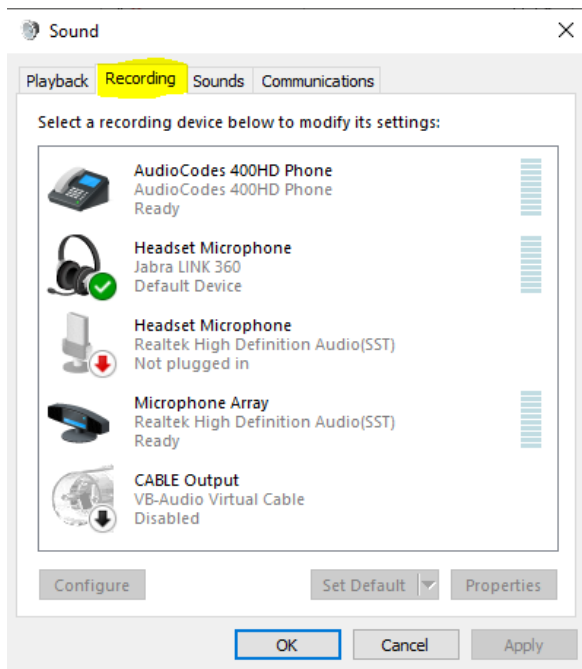
Double click "CABLE Input"



under Device usage: Select "Don't use this device" and click "Ok".



That was the config for the playback device. Now we must do the same config for the recording device.



Now switch to **MS Teams** and click on the profile (avatar) in the upper right corner and click on "Settings". Then make the following settings under Devices. (Back to your standard Device that you used earlier). Now you are all set.

