



Work together, support better

Customer support is everyone's business.
Freshdesk is the most collaborative
customer support platform



Everything you need to level-up your customer support



Omni-channel

Support your customers
wherever they are - Email,
Phone, Chat or Social



Powerful collaboration

Seamlessly collaborate with
other teams to solve issues
with speed and efficiency



Enterprise Ready

Customize to your business
using our App Marketplace
and powerful APIs

You're in good company



Freshdesk Capabilities



Cloud Telephony

Get your phone-support running in minutes without expensive hardware



Modern Messaging

Have conversations with your customers, right on your website or in your app



Social Support

Track social mentions and manage conversations on Facebook and Twitter



Self Service

Create a beautiful self-serve portal with FAQs, knowledge base and community forums



Collaboration

Work together with allied teams to solve queries rapidly in real-time



Workflow Automations

Route tickets to the right reps, manage workflows and automate repetitive tasks



Case Management

Prioritize, assign and solve customers' issues with better transparency



App Marketplace

Connect to 300+ business apps or build custom solutions for your needs



Enterprise Reporting

Use reports to track metrics, understand issues and improve your operations

You're in good hands



Visit now:

www.freshdesk.com

A product by


Address

San Francisco, USA
1250 Bayhill Drive, Suite 315,
San Bruno, CA 94066

Phone

+1 866 832 3090
(Mon - Fri)

Email

hello@freshdesk.com